

Application Submission Troubleshooting Tips

1. Avoid clicking the Back, Forward, or Refresh buttons on the browser while applying as this will interfere with the session and may result in a session timeout/data loss.
2. Each session remains open for 24 hours (assuming the browser is not closed). The application process should be completed within that time.
3. Restart the browser (and press CNTL + F5 on most browsers) to refresh the page and clear history.
4. Confirm that popup blockers are disabled.
5. Do not bookmark or favorite the Application Form. Instead, navigate normally to the site each time.
6. Please confirm use of the most current version of common browsers including IE version 11, Mozilla version 52, and Chrome version 59.